

[MS-MDM-Diff]: Mobile Device Management Protocol

Intellectual Property Rights Notice for Open Specifications Documentation

- **Technical Documentation.** Microsoft publishes Open Specifications documentation (“this documentation”) for protocols, file formats, data portability, computer languages, and standards support. Additionally, overview documents cover inter-protocol relationships and interactions.
- **Copyrights.** This documentation is covered by Microsoft copyrights. Regardless of any other terms that are contained in the terms of use for the Microsoft website that hosts this documentation, you can make copies of it in order to develop implementations of the technologies that are described in this documentation and can distribute portions of it in your implementations that use these technologies or in your documentation as necessary to properly document the implementation. You can also distribute in your implementation, with or without modification, any schemas, IDLs, or code samples that are included in the documentation. This permission also applies to any documents that are referenced in the Open Specifications documentation.
- **No Trade Secrets.** Microsoft does not claim any trade secret rights in this documentation.
- **Patents.** Microsoft has patents that might cover your implementations of the technologies described in the Open Specifications documentation. Neither this notice nor Microsoft's delivery of this documentation grants any licenses under those patents or any other Microsoft patents. However, a given Open Specifications document might be covered by the Microsoft [Open Specifications Promise](#) or the [Microsoft Community Promise](#). If you would prefer a written license, or if the technologies described in this documentation are not covered by the Open Specifications Promise or Community Promise, as applicable, patent licenses are available by contacting iplg@microsoft.com.
- **License Programs.** To see all of the protocols in scope under a specific license program and the associated patents, visit the [Patent Map](#).
- **Trademarks.** The names of companies and products contained in this documentation might be covered by trademarks or similar intellectual property rights. This notice does not grant any licenses under those rights. For a list of Microsoft trademarks, visit [-www.microsoft.com/trademarks](http://www.microsoft.com/trademarks).
- **Fictitious Names.** The example companies, organizations, products, domain names, email addresses, logos, people, places, and events that are depicted in this documentation are fictitious. No association with any real company, organization, product, domain name, email address, logo, person, place, or event is intended or should be inferred.

Reservation of Rights. All other rights are reserved, and this notice does not grant any rights other than as specifically described above, whether by implication, estoppel, or otherwise.

Tools. The Open Specifications documentation does not require the use of Microsoft programming tools or programming environments in order for you to develop an implementation. If you have access to Microsoft programming tools and environments, you are free to take advantage of them. Certain Open Specifications documents are intended for use in conjunction with publicly available standards specifications and network programming art and, as such, assume that the reader either is familiar with the aforementioned material or has immediate access to it.

Support. For questions and support, please contact dochelp@microsoft.com.

Revision Summary

Date	Revision History	Revision Class	Comments
8/8/2013	1.0	New	Released new document.
11/14/2013	1.0	None	No changes to the meaning, language, or formatting of the technical content.
2/13/2014	2.0	Major	Updated and revised the technical content.
5/15/2014	3.0	Major	Updated and revised the technical content.
6/30/2015	4.0	Major	Significantly changed the technical content.
10/16/2015	5.0	Major	Significantly changed the technical content.
7/14/2016	6.0	Major	Significantly changed the technical content.
<u>6/1/2017</u>	<u>6.0</u>	<u>None</u>	<u>No changes to the meaning, language, or formatting of the technical content.</u>

Table of Contents

1	Introduction	5
1.1	Glossary	5
1.2	References	5
1.2.1	Normative References	5
1.2.2	Informative References	6
1.3	Overview	7
1.3.1	Server requirements for the OMA Device Management Protocol	8
1.4	Relationship to Other Protocols	8
1.5	Prerequisites/Preconditions	9
1.6	Applicability Statement	9
1.7	Versioning and Capability Negotiation	9
1.8	Vendor-Extensible Fields	9
1.9	Standards Assignments.....	10
2	Messages.....	11
2.1	Transport.....	11
2.2	Message Syntax.....	12
2.2.1	Namespaces	12
2.2.2	SyncML Message	12
2.2.3	Common Use Elements.....	13
2.2.3.1	Cmd	13
2.2.3.2	CmdID.....	13
2.2.3.3	CmdRef	14
2.2.3.4	Final.....	14
2.2.3.5	LocURI	14
2.2.3.6	MsgID	15
2.2.3.7	MsgRef	15
2.2.3.8	SessionID	15
2.2.3.9	Source.....	16
2.2.3.10	SourceRef	16
2.2.3.11	Target	16
2.2.3.12	TargetRef.....	17
2.2.3.13	VerDTD.....	17
2.2.3.14	VerProto	17
2.2.4	Message Container Elements.....	18
2.2.4.1	SyncML.....	18
2.2.4.2	SyncHdr.....	18
2.2.4.3	SyncBody.....	18
2.2.5	Data Description Elements	19
2.2.5.1	Data.....	19
2.2.5.2	Item.....	19
2.2.5.3	Meta.....	20
2.2.6	Protocol Management Elements	20
2.2.6.1	Status	20
2.2.7	Protocol Command Elements.....	22
2.2.7.1	Add.....	22
2.2.7.2	Alert.....	22
2.2.7.3	Atomic.....	23
2.2.7.4	Delete	23
2.2.7.5	Exec.....	24
2.2.7.6	Get	24
2.2.7.7	Replace	24
2.2.7.8	Results	25
3	Protocol Details	26

3.1	Common Details	27
3.1.1	Abstract Data Model.....	27
3.1.2	Timers	27
3.1.3	Initialization.....	27
3.1.4	Higher-Layer Triggered Events	28
3.1.5	Message Processing Events and Sequencing Rules	28
3.1.5.1	SyncML Request Commands.....	28
3.1.5.1.1	Add	28
3.1.5.1.2	Alert	28
3.1.5.1.3	Atomic	29
3.1.5.1.4	Delete.....	29
3.1.5.1.5	Exec	30
3.1.5.1.6	Get.....	30
3.1.5.1.7	Replace.....	31
3.1.5.2	SyncML Response Commands.....	31
3.1.5.2.1	Status.....	31
3.1.5.2.2	Results.....	31
3.1.6	Timer Events.....	32
3.1.7	Other Local Events.....	32
4	Protocol Examples	33
5	Security	36
5.1	Security Considerations for Implementers	36
5.2	Index of Security Parameters	36
6	Appendix A: MSI Application Install	37
7	Appendix B: Product Behavior	38
8	Change Tracking.....	39
9	Index.....	41

1 Introduction

The Mobile Device Management Protocol (MDM) is used for managing devices that have previously enrolled into a management system through the Mobile Device Enrollment Protocol (MDE) [MS-MDE].

MDM is a subset of the Open Mobile Association (OMA) **Device Management** Protocol version 1.2.1 (OMA-TS-DM_Protocol-V1_2_1-20080617-A) [OMA-DMP1.2.1].

Sections 1.5, 1.8, 1.9, 2, and 3 of this specification are normative. All other sections and examples in this specification are informative.

1.1 Glossary

This document uses the following terms:

client: A client device that is capable of issuing OMA-DM commands to a server and responding to OMA-DM commands issued by a server.

document type definition (DTD): A language that can be used to define the rules of an XML document, as specified in [XML] section 2.8.

OMA-DM: See Open Mobile Alliance (OMA) Device Management.

server: A server capable of issuing OMA-DM commands to a client and responding to OMA-DM commands issued by a client. See [MS-MDM]

Uniform Resource Identifier (URI): A string that identifies a resource. The URI is an addressing mechanism defined in Internet Engineering Task Force (IETF) Uniform Resource Identifier (URI): Generic Syntax [RFC3986].

Uniform Resource Name (URN): A string that identifies a persistent Internet resource, as described in [RFC2141]. A URN can provide a mechanism for locating and retrieving a schema file that defines a specific namespace. Although a URL can provide similar functionality, a URN can refer to more than one URL and is not location-dependent.

Windows Management Instrumentation (WMI): The Microsoft implementation of Common Information Model (CIM), as specified in [DMTF-DSP0004]. WMI allows an administrator to manage local and remote machines and models computer and network objects using an extension of the CIM standard.

MAY, SHOULD, MUST, SHOULD NOT, MUST NOT: These terms (in all caps) are used as defined in [RFC2119]. All statements of optional behavior use either MAY, SHOULD, or SHOULD NOT.

1.2 References

Links to a document in the Microsoft Open Specifications library point to the correct section in the most recently published version of the referenced document. However, because individual documents in the library are not updated at the same time, the section numbers in the documents may not match. You can confirm the correct section numbering by checking the Errata.

1.2.1 Normative References

We conduct frequent surveys of the normative references to assure their continued availability. If you have any issue with finding a normative reference, please contact dohelp@microsoft.com. We will assist you in finding the relevant information.

[MS-MDE2] Microsoft Corporation, "Mobile Device Enrollment Protocol Version 2".

[MS-MDE] Microsoft Corporation, "Mobile Device Enrollment Protocol".

[OMA-DMP1.2.1] Open Mobile Alliance, "OMA Device Management Protocol, Approved Version 1.2.1", OMA-TS-DM_Protocol-V1_2_1-20080617-A, June 2008, http://technical.openmobilealliance.org/Technical/release_program/docs/DM/V1_2_1-20080617-A/OMA-TS-DM_Protocol-V1_2_1-20080617-A.pdf

[OMA-DMRP1.2.1] Open Mobile Alliance, "OMA Device Management Representation Protocol, Approved Version 1.2.1", OMA-TS-DM_RepPro-V1_2_1-20080617-A, June 2008, http://technical.openmobilealliance.org/Technical/release_program/docs/DM/V1_2_1-20080617-A/OMA-TS-DM_RepPro-V1_2_1-20080617-A.pdf

[OMA-SyncMLRP1.2.2] Open Mobile Alliance, "SyncML Representation Protocol, Approved Version 1.2.2", OMA-TS-SyncML-RepPro-V1_2_2-20090724-A, July 2009, http://technical.openmobilealliance.org/Technical/release_program/docs/Common/V1_2_2-20090724-A/OMA-TS-SyncML-RepPro-V1_2_2-20090724-A.pdf

[OMA-TSDM] Open Mobile Alliance, "OMA Device Management Tree and Description", [Approved Version 1.2.1, OMA-TS-DM-RepPro-V1_2_1-20080617-A](#), http://technical.openmobilealliance.org/Technical/release_program/docs/DM/V1_2_1-20080617-A/OMA-TS-DM_TND-V1_2_1-20080617-A.pdf

[RFC2119] Bradner, S., "Key words for use in RFCs to Indicate Requirement Levels", BCP 14, RFC 2119, March 1997, <http://www.rfc-editor.org/rfc/rfc2119.txt>

[RFC2616] Fielding, R., Gettys, J., Mogul, J., et al., "Hypertext Transfer Protocol -- HTTP/1.1", RFC 2616, June 1999, <http://www.rfc-editor.org/rfc/rfc2616.txt>

[XMLNS] Bray, T., Hollander, D., Layman, A., et al., Eds., "Namespaces in XML 1.0 (Third Edition)", W3C Recommendation, December 2009, <http://www.w3.org/TR/2009/REC-xml-names-20091208/>

1.2.2 Informative References

[MSDN-ADDToken] Microsoft Corporation, "Supported Token and Claim Types", <https://azure.microsoft.com/en-us/documentation/articles/active-directory-token-and-claims/>

[MSDN-CSPRef] Microsoft Corporation, "Configuration service provider reference for Windows 10 Technical Preview", [https://msdn.microsoft.com/en-us/library/windows/hardware/dn920025\(v=vs.85\).aspx](https://msdn.microsoft.com/en-us/library/windows/hardware/dn920025(v=vs.85).aspx)

[MSDN-MDMSetProv] Microsoft Corporation, "Mobile Device Management Settings Provider", [http://msdn.microsoft.com/en-us/library/dn610402\(v=vs.85\).aspx](http://msdn.microsoft.com/en-us/library/dn610402(v=vs.85).aspx)

[MSDN-WPNS] Microsoft Corporation, "Windows Push Notification Services (WNS) overview (Windows Runtime apps)", <https://msdn.microsoft.com/en-us/library/windows/apps/xaml/hh913756.aspx>

[OMA-DMS1.2.1] Open Mobile Alliance, "OMA Device Management Security, Approved Version 1.2.1", OMA-TS-DM_Security-V1_2_1-20080617-A, June 2008, http://technical.openmobilealliance.org/Technical/release_program/docs/copyrightclick.aspx?pck=DM/&file=V1_2_1-20080617-A/OMA-TS-DM_Security-V1_2_1-20080617-A.pdf

Note There is sign-in required to view this document.

[RFC5023] Gregorio, J., and de hOra, B., Eds., "The Atom Publishing Protocol", RFC 5023, October 2007, <http://www.ietf.org/rfc/rfc5023.txt>

1.3 Overview

The Mobile Device Management Protocol is a client/server protocol that is used to manage mobile devices that have previously been enrolled into a management service by using the Mobile Device Enrollment Protocol (MDE) [MS-MDE2].

MDM supports the following capabilities:

- Client and resource configurations
- Company policy management
- Enterprise application management
- Certificate management
- Basic inventory and asset management

In this document, the endpoint that initiates the HTTP connection and sends HTTP request messages is referred to as the client. The **entity** that responds to the HTTP connection request and sends HTTP response messages is referred to as the server.

A device management (DM) session consists of a series of commands exchanged between a DM server and a client. The server sends commands indicating operations to be performed on the client's management tree. The client responds by sending commands that contain the results and any requested status information.

An example of a short DM session would be the following:

A server sends a Get command to a client to retrieve the contents of one of the nodes of the management tree. The client performs the operation and responds with a Result command that contains the requested contents.

A DM session can be divided into two phases:

- Setup phase: In response to a trigger event, a client sends an initiating message to a DM server. The client and server exchange needed authentication and client information. This phase is represented by steps 1, 2, and 3 in the following table.
- Management phase: The DM server is in control. It sends management commands to the client, and the phone responds. The second phase ends when the DM server stops sending commands and terminates the session. This phase is represented by steps 3, 4, and 5 in the following table.

Step	Action	Description
1	The client task schedule invokes the device management client.	At the scheduled time, the client is invoked periodically to call back to the enterprise management server over HTTPS.
2	The client sends a message, over an IP connection, to initiate the session.	This message includes client information and credentials. The client and server do certificate-based authentication over an SSL channel.
3	The server responds, over an IP connection (HTTPS).	The server sends initial device management commands, if any.
4	The client responds to server management commands.	This message includes the results of performing the specified device management operations.
5	The server terminates the session or sends another command.	The session ends, or step 4 is repeated.

1.3.1 Server requirements for the OMA Device Management Protocol

The following are the general server requirements for using the OMA Device Management Protocol (OMA-DM), as specified in [OMA-DMP1.2.1], to manage the client:

The OMA-DM server is required to support the OMA-DM version 2.1 or later protocol.

Secure Sockets Layer (SSL) is required to be on the OMA-DM server, and it is required to provide server certificate-based authentication, data integrity checking, and data encryption. If the certificate is not issued by a commercial certification authority whose root certificate is preinstalled in the client, the implementer provisions the company's root certificate in the client's ROOT store.

To authenticate the client, the implementer uses either Basic or MD5 client authentication at the application level. At the SSL level, the implementer uses client certificate-based authentication.

The server MD5 nonce is renewed in each DM session for the next DM session. The DM client sends the new server nonce for the next session to the server by using the Status element in every DM session.

The MD5 binary nonce is sent over XML in B64-encoded format, but the octal form of the binary data is used when the server calculates the hash.

For more information about Basic or MD5 client authentication, MD5 hash generation, and MD5 nonce, see the OMA Device Management Security specification ([OMA-DMS1.2.1]) and OMA Device Management Protocol specification ([OMA-DMP1.2.1]).

1.4 Relationship to Other Protocols

MDM depends on HTTP for the transfer of all protocol messages [RFC2616].

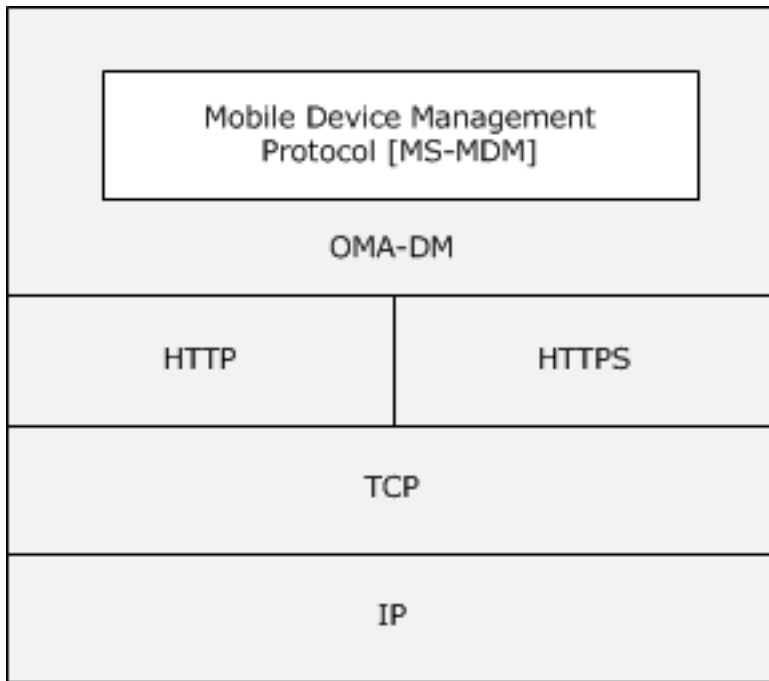


Figure 1: Relationship to other protocols

1.5 Prerequisites/Preconditions

The Mobile Device Enrollment Protocol (MDE) is a prerequisite to using this protocol. Before a device can be managed by using MDM, the device has to already be enrolled in a management service by using MDE. Configuration information for bootstrapping MDM is persisted on the device as part of the enrollment process. The location and the method for retrieving configuration information is implementation-specific.

MDM configuration information includes:

- Service endpoint
- Identity certificate for TLS HTTPS mutual authentication

1.6 Applicability Statement

A device has to be enrolled in a management service through the use of MDE before the device can then be managed by using MDM.

1.7 Versioning and Capability Negotiation

None.

1.8 Vendor-Extensible Fields

None.

1.9 Standards Assignments

Parameter	Value	Reference
TCP port	443	Section 2.1

2 Messages

MDM is based on the OMA-DM protocol [OMA-DMP1.2.1]. Messages are issued by a requester and results and status are returned by a responder as defined in [OMA-SyncMLRP1.2.2]. MDM does not modify or extend these messages in any manner.

2.1 Transport

MDM, both as defined in this document and the OMA-DM protocol [OMA-DMP1.2.1], uses HTTP (as specified in [RFC2616]) as the transport layer. HTTP operations are performed on resources identified by a URI. MDM extends the resource addressing rules used by HTTP for URI formatting as specified in section 2.2.3.

This document does not prescribe a mechanism to secure (authenticate, encrypt, and so on) MDM communications. For security recommendations relating to the protocol transport layer, see [RFC5023] section 15.

Note 1: The device extends the MDM server request URL to include device OMA-DM mode information. <1> The MDM client can execute under different contexts on the device. The MDM client forwards the context and condition to the DM service via the "mode" parameter in the request URL. The mode parameter contains one of the following values:

- Maintenance
- Machine

For an example, see <http://www.contoso.com/omadm/cimhandler.ashx?mode=Apps&Platform=WoA>

If the mode parameter is set to "Maintenance", the MDM client is launched when there is an active user login.

If the mode parameter is set "Machine", the MDM client is launched in the System context and the client does not have access the user's profile.

Additionally, the device also includes platform information via the "platform" parameter in the request URL. The platform parameter contains the value "WoA" to indicate the request is from the Windows client.

Note 2: When the device is connected to the MDM server via HTTP, the user-agent header value is MSFT OMA DM Client/1.2.0.1. <2>

Note 3: When the device is joined to an Azure Active Domain (AAD) or the login user has an AAD account, the Authorization HTTP header contains the AAD token when the DM client is communicating with the MDM server. <3> The header is in the following format:

```
Bearer CI6MTQxmCF5xgu6yYcmV9ng6vhQfaJYw...
```

For more information, see [MSDN-ADDTOKEN].

Note 4: When an MDM device establishes an SSL/TLS connection with the MDM server through SSL bridging-enabled proxies, the client device identity certificate obtained by the target MDM server from transport security will be the intermediate proxy server client authentication certificate instead of the actual device client identity certificate. <4> It is required that the MDM client and MDM server have a mechanism to send and verify device identity securely in this case. This is achieved by including a client certificate related HTTP header in a DM package. The MDM server can identify a connecting device by examining the device client identity certificate issued earlier at MDM enrollment time. The device client identity certificate is used to establish the SSL/TLS connection to the MDM server.

- Every SyncML message that comes from the MDM client carries an additional HTTP header named MS-Signature and Authorization. This header contains a BASE64-encoded CMS (Cryptographic Message Syntax) Detached Signature of the complete SyncML message (SyncHdr, SyncBody) SHA-2 hash. Signing is performed using the private key of the device identify certificate.
- The device identity certificate (public key) and PKCS9 UTC signing time stamp are included as part of the authenticated attributes in the signature.
- This is an opt-in function. By default, the MDM client doesn't sign the DM package. During MDM enrollment, the server could require the DM client to sign the outgoing MD package via RequireMessageSigning node in DMClient CSP. For more information about device enrollment and DMClient CSP, see [MS-MDE2].
- The MDM server validates the signature, and time stamp using a device identity certificate. It ensures the device's client identity certificate is valid (issued by MDM at enrollment time), the time is valid (optional), and the signature is valid and trusted by the MDM server as of today.

Note 5: The MDM-GenericAlert is a custom HTTP header that hosts one or more instances of OMA DM generic alert information provided in the HTTP messages sent by the device to the server during an OMA DM session<5>. This custom header is sent if the DM session is triggered by the device due to one or more critical or fatal alerts, such as when the Mark element in the Item element of the generic alert contains a value of fatal or critical. The following is the alert format:

```
MDM-GenericAlert: <AlertType1><AlertType2>
```

Only the Type property of the generic alert is presented in the header. Each generic alert's Type information is delimited with <>. If present, the MDM-GenericAlert header is presented in every outgoing MDM message in the same OMA DM session. For more information about the generic alert message and its format, see section 8.7 in [OMA-DMP1.2.1].

2.2 Message Syntax

2.2.1 Namespaces

This document defines and references various XML namespaces that use the mechanisms specified in [XMLNS]. Although this document associates a specific XML namespace prefix with each XML namespace that is used, the choice of any particular XML namespace prefix is implementation-specific and not significant for interoperability.

Prefix	Namespace URI	Reference
SyncML	xmlns='SYNCML:SYNCML1.2'	Section [OMA-SyncMLRP1.2.2]

2.2.2 SyncML Message

A SyncML message is a well-formed XML document that adheres to the document type definition (DTD), but which does not require validation. While a SyncML message does not require validation, the XML in the document MUST adhere to the explicit order defined in the DTD. The XML document is identified by a SyncML (section 2.2.4.1) document (or root) element type that serves as a parent container for the SyncML message.

The SyncML message consists of a header specified by the SyncHdr (section 2.2.4.2) element type and a body specified by the SyncBody (section 2.2.4.3) element type. The **SyncML header** identifies

the routing and versioning information about the SyncML message. The **SyncML body** functions as a container for one or more SyncML commands (see section 2.2.7).

A SyncML command is specified by individual element types that provide specific details about the command, including any data or meta-information. The command serves as a container for these element types (see section 2.2.3).

MDM uses a subset of the SyncML message definition specified in [OMA-SyncMLRP1.2.2]. MDM-specific SyncML xml message format is defined in [OMA-DMRP1.2.1]. The following snippet identifies the required elements for a SyncML message as implemented by MDM.

```
<SyncML xmlns='SYNCML:SYNCML1.2'>
  <SyncHdr>
    <VerDTD>1.2</VerDTD>
    <VerProto>DM/1.2</VerProto>
    <SessionID>1</SessionID>
    <MsgID>1</MsgID>
    <Target>
      <LocURI>{unique device ID}</LocURI>
    </Target>
    <Source>
      <LocURI>{management server url}</LocURI>
    </Source>
  </SyncHdr>
  <SyncBody>{Command}</SyncBody>
</SyncML>
```

2.2.3 Common Use Elements

The following sections identify common element types used by other SyncML element types.

2.2.3.1 Cmd

The **Cmd** element type specifies the name of the SyncML command that is referenced by a Status (section 2.2.6.1) element type. The element type has the following syntax:

```
<Cmd> (#PCDATA) </Cmd>
```

Parent Element: Status (section 2.2.6.1)

Restrictions: **Cmd** MUST be a string that is one of the following SyncML command names: Add, Atomic, Delete, Exec, Get, Replace, Results, or Status.

Content Model: (#PCDATA)

Attributes: None.

2.2.3.2 CmdID

The **CmdID** element type specifies a unique command identifier for the SyncML message. The element type has the following syntax:

```
<CmdID> (#PCDATA) </CmdID>
```

Parent Elements: Add (section 2.2.7.1), Alert (section 2.2.7.2), Atomic (section 2.2.7.3), Delete (section 2.2.7.4), Exec (section 2.2.7.5), Get (section 2.2.7.6), Replace (section 2.2.7.7), Results (section 2.2.7.8), Status (section 2.2.6.1)

Restrictions: **CmdID** MUST always be present in the SyncML message. **CmdID** MUST be unique within the SyncML message and MUST NOT be the string "0".

Content Model: (#PCDATA)

Attributes: None.

2.2.3.3 CmdRef

The **CmdRef** element type specifies a reference to a CmdID that is used by the Status (section 2.2.6.1) element type. The element type has the following syntax:

```
<CmdRef> (#PCDATA) </CmdRef>
```

Parent Elements: Results (section 2.2.7.8), Status

Restrictions: **CmdRef** MUST refer to the CmdID (section 2.2.3.2) of the SyncML command referred to by Status. **CmdRef** MUST be present in the SyncML message, except when the Status command refers to the SyncHdr (section 2.2.4.2) of the associated SyncML request message. For example, a status can be sent back to the originator for exceptions (that is, (401) Unauthorized) found within the SyncHdr of the originator's request.

Content Model: (#PCDATA)

Attributes: None.

2.2.3.4 Final

The **Final** element type indicates that a SyncML message is the last message in the current SyncML package. The element type has the following syntax:

```
<Final></Final>
```

Parent Element: SyncBody (section 2.2.4.3)

Restrictions: **Final** MUST only be specified in the last SyncML message in a SyncML package. When **Final** is not present in a SyncML message, more messages follow the SyncML message in the current SyncML package. The semantics for the different SyncML packages are specified by the SyncML Representation Protocol [OMA-SyncMLRP1.2.2] and the OMA-DM protocol [OMA-DMP1.2.1].

Content Model: (EMPTY)

Attributes: None.

2.2.3.5 LocURI

The **LocURI** element type specifies the target or source-specific address. The element type has the following syntax:

```
<LocURI> (#PCDATA) </LocURI>
```

Parent Elements: Target (section 2.2.3.11), Source (section 2.2.3.9), Item (section 2.2.5.2)

Restrictions: **LocURI** MUST be either an absolute or a relative URI, or a well-known Uniform Resource Name (URN).

Content Model: (#PCDATA)

Attributes: None.

2.2.3.6 MsgID

The **MsgID** element type specifies a unique SyncML session identifier for the SyncML message. The element type has the following syntax:

```
<MsgID> (#PCDATA) </MsgID>
```

Parent Element: SyncHdr (section 2.2.4.2)

Restrictions: **MsgID** MUST be specified in the SyncHdr and MUST be unique to the device within the SyncML session. The value is a monotonically increasing numeric value that starts at one (1) for the first message in the SyncML session. The **MsgID** specified in a SyncML request MUST be the content of the MsgRef (section 2.2.3.7) element type specified in the corresponding SyncML Results (section 2.2.7.8) or response Status (section 2.2.6.1).

Content Model: (#PCDATA)

Attributes: None.

2.2.3.7 MsgRef

The **MsgRef** element type specifies a reference to a MsgID (section 2.2.3.6) that is used by a SyncML Results (section 2.2.7.8) or response Status (section 2.2.6.1). The element type has the following syntax:

```
<MsgRef> (#PCDATA) </MsgRef>
```

Parent Elements: Results, Status

Restrictions: **MsgRef** MUST reference the MsgID (section 2.2.3.6) of the SyncML message referred to by a SyncML **Results** or response **Status**.

Content Model: (#PCDATA)

Attributes: None.

2.2.3.8 SessionID

The **SessionID** element type specifies the identifier of the SyncML session that is associated with the SyncML message. The **SessionID** can remain valid across the exchange of many SyncML messages between the client and server. The element type has the following syntax:

The element type has the following syntax:

```
<SessionID> (#PCDATA) </SessionID>
```

Parent Element: SyncHdr (section 2.2.4.2)

Restrictions: **SessionID** is an opaque string that **MUST** be specified in the SyncHdr in all SyncML messages. The initiator **SHOULD** use a unique **SessionID** for each session. Note that for practical implementations for a client, using an 8-bit incrementing **SessionID** counter is sufficient. The maximum length of a **SessionID** is 4 bytes.

Content Model: (#PCDATA)

Attributes: None.

2.2.3.9 Source

The **Source** element type specifies source routing or mapping information. The element type has the following syntax:

```
<Source> (LocURI) </Source>
```

Parent Elements: Item (section 2.2.5.2), SyncHdr (section 2.2.4.2)

Restrictions: When specified in the Item element type, **Source** specifies the resource item that is the source of the SyncML command. When specified in the SyncHdr element type, **Source** specifies the source routing information for the network device that originated the SyncML message.

Content Model: (LocURI (section 2.2.3.5))

Attributes: None.

2.2.3.10 SourceRef

The **SourceRef** element type specifies the Source (section 2.2.3.9) referenced by a Status (section 2.2.6.1) element type. The element type has the following syntax:

```
<SourceRef> (LocURI) </SourceRef>
```

Parent Elements: Status

Restrictions: When specified in the Status element type, **SourceRef** identifies the source address specified in the command associated with the response status.

The element type **MAY** be specified in a Status element command corresponding to any SyncML command that includes the **Source** element type.

Content Model: (LocURI (section 2.2.3.5))

Attributes: None.

2.2.3.11 Target

The **Target** element type specifies target routing information. The element type has the following syntax:

```
<Target> (LocURI) </Target>
```

Parent Elements: Item (section 2.2.5.2), SyncHdr (section 2.2.4.2)

Restrictions: When specified in the Item element type, **Target** specifies the WMI class that is the target of the SyncML command. When specified in the SyncHdr element type, **Target** specifies the target routing information for the network device that is receiving the SyncML message.

Content Model: (LocURI (section 2.2.3.5))

Attributes: None.

2.2.3.12 TargetRef

The **TargetRef** element type specifies the Target (section 2.2.3.11) referenced by a Status (section 2.2.6.1) element type. The element type has the following syntax:

```
<TargetRef>(LocURI)</TargetRef>
```

Parent Elements: Status

Restrictions: When specified in the Status element type, **TargetRef** identifies the target address specified in the command associated with the response status.

The element type MAY be specified in a Status element command corresponding to any SyncML command that includes the Target element type.

Content Model: (LocURI (section 2.2.3.5))

Attributes: None.

2.2.3.13 VerDTD

The **VerDTD** element type specifies the major and minor version identifier of the SyncML representation protocol specification that is used to represent the SyncML message. The element type has the following syntax:

```
<VerDTD>(#PCDATA)</VerDTD>
```

Parent Element: SyncHdr (section 2.2.4.2)

Restrictions: **VerDTD** MUST be specified in the SyncHdr. When the XML document conforms to the current revision of the SyncML representation protocol specification, **VerDTD** MUST be 1.2. Note that major revisions to a specification can create incompatibilities that generally require a new SyncML parser. Minor revisions involve changes that do not impact basic compatibility of the parser.

Content Model: (#PCDATA)

Attributes: None.

2.2.3.14 VerProto

The **VerProto** element type specifies the major and minor version identifier of the SyncML representation protocol specification that is used to represent the SyncML message. The element type has the following syntax:

```
<VerProto>(#PCDATA)</VerProto>
```

Parent Element: SyncHdr (section 2.2.4.2)

Restrictions: **VerProto** MUST be specified in the SyncHdr. When the XML document conforms to the current revision of the SyncML representation protocol specification, **VerProto** MUST be 1.2. Note that major revisions to a specification can create incompatibilities that generally require a new SyncML parser. Minor revisions involve changes that do not impact basic compatibility of the parser.

Content Model: (#PCDATA)

Attributes: None.

2.2.4 Message Container Elements

Message container elements provide basic container support for the SyncML message.

2.2.4.1 SyncML

The **SyncML** element type serves as the container for a SyncML Message. The element type has the following syntax:

```
<SyncML xmlns='SYNCML:SYNCML1.2'>(SyncHdr, SyncBody)</SyncML>
```

Parent Element: None. **SyncML** is the root (or document) element.

Restrictions: None.

Content Model: (SyncHdr (section 2.2.4.2), SyncBody (section 2.2.4.3))

Attributes: **SyncML** requires the **xmlns** attribute. The attribute type is CDATA and the value MUST be the string "SYNCML:SYNCML1.2".

2.2.4.2 SyncHdr

The **SyncHdr** element type serves as the container for the revisioning routing information in the SyncML message. The element type has the following syntax:

```
<SyncHdr>(VerDTD, VerProto, SessionID, MsgID, Target, Source, Meta)</SyncHdr>
```

Parent Element: SyncML (section 2.2.4.1)

Restrictions: Use of the Meta (section 2.2.5.3) element type is optional. **Meta** is used to convey meta-information about the SyncML messages, such as the maximum byte size of a SyncML response.

Content Model: (VerDTD (section 2.2.3.13), VerProto (section 2.2.3.14), SessionID (section 2.2.3.8), MsgID (section 2.2.3.6), Target (section 2.2.3.11), Source (section 2.2.3.9), Meta)

Attributes: None.

2.2.4.3 SyncBody

The **SyncBody** element type serves as the container for the body or contents of the SyncML message. The element type has the following syntax:

```
<SyncBody>((Atomic | Exec | Get | Results | Status | Add | Replace | Delete)+,  
Final?)</SyncBody>
```

Parent Element: SyncML (section 2.2.4.1)

Restrictions: None.

Content Model: ((Atomic (section 2.2.7.3) | Exec (section 2.2.7.5) | Get (section 2.2.7.6) | Results (section 2.2.7.8) | Status (section 2.2.6.1) | Add (section 2.2.7.1) | Replace (section 2.2.7.7) | Delete (section 2.2.7.4))+, Final (section 2.2.3.4)?)

Attributes: None.

2.2.5 Data Description Elements

Data description elements are used as container elements for data exchanged in a SyncML message.

2.2.5.1 Data

The **Data** element type provides a container for discrete SyncML data. The element type has the following syntax:

```
<Data> (#PCDATA) </Data>
```

Parent Elements: Item (section 2.2.5.2), Status (section 2.2.6.1)

Restrictions: **Data** can either be parsable character content or markup content. If **Data** contains any markup content, the namespace for the element types **MUST** be declared on the element types in the content. When **Data** is specified in an **Item**, the element type specifies the item data. When **Data** is specified in a **Status**, the element type specifies the request status code type.

Content Model: (#PCDATA)

Attributes: None.

2.2.5.2 Item

The **Item** element type provides a container for item data. The element type has the following syntax:

```
<Item> (#PCDATA) </Item>
```

Parent Elements: Add (section 2.2.7.1), Delete (section 2.2.7.4), Exec (section 2.2.7.5), Get (section 2.2.7.6), Replace (section 2.2.7.7), Results (section 2.2.7.8), Status (section 2.2.6.1)

Restrictions: When the source **URI** for the item data is an external entity, the Data (section 2.2.5.1) element is not present and the recipient retrieves the data from the specified network location. When **Data** is present in **Item**, it **MUST** be the last element in **Item**.

The LocURI (section 2.2.3.5) element type can be a relative URL when used in the Target (section 2.2.3.12) or Source (section 2.2.3.9) element types for any of the SyncML commands. Note that this restriction is not captured by the SyncML **DTD**.

When specified in an **Add**, **Delete**, **Exec**, **Get**, **Replace**, or **Results** command, **Item** specifies the data item that is the operand for the command. When specified in **Status**, **Item** specifies additional information about the request status code type. For example, it might specify the component of the request that caused the status condition.

Content Model: (#PCDATA)

Attributes: None

2.2.5.3 Meta

The **Meta** element type provides a container for meta-information about the parent element type. The element type has the following syntax:

```
<Meta> (#PCDATA) </Meta>
```

Parent Elements: Add (section 2.2.7.1), Atomic (section 2.2.7.3), Delete (section 2.2.7.4), Get (section 2.2.7.6), Item (section 2.2.5.2), Replace (section 2.2.7.7), Results (section 2.2.7.8)

Restrictions: When **Meta** is specified in an Atomic or Sync command, the scope of the meta-information includes all of the contained commands, unless the meta-information is overridden by another **Meta** element in a contained command.

- When **Meta** is specified in Results, **Meta** specifies meta-information about the results set.
- When **Meta** is specified in **Add**, **Delete**, **Get**, or **Replace**, **Meta** specifies meta-information about the SyncML command.
- When **Meta** is specified in a command that includes one or more **Item** elements (e.g., **Add**, **Delete**, **Replace**), it is recommended that the scope for the meta-information includes all of the contained items. If a contained item also includes a **Meta** element, it is recommended that the included **Meta** element override specific elements within the containing **Meta** and not the entire contents. For example, if a command includes a Type element within **Meta** and a contained item includes a Size element within another **Meta**, then the Type element SHOULD be considered to apply to the contained item.

The MDM client supports the following **Meta** elements:

- Sending MaxMsgSize

Content Model: (#PCDATA)

Attributes: None.

2.2.6 Protocol Management Elements

The **Status** element provides protocol management support for the SyncML message.

2.2.6.1 Status

The **Status** element type specifies the request status code for a corresponding SyncML command. Status codes are specified in [OMA-SyncMLRP1.2.2] section 10. The element type has the following syntax:

```
<Status>(CmdID, MsgRef, CmdRef, Cmd, Data, Item?+, TargetRef?, SourceRef?)</Status>
```

Parent Element: SyncBody (section 2.2.4.3)

Restrictions: **Status** only applies to the command corresponding to the specified CmdRef (section 2.2.3.3); there is a 1:1 correspondence between a command and the **Status** element. When **Status** corresponds to a command that contains other commands, the **Status** applies only to the corresponding command and not to any contained commands. The order of **Status**

elements in a SyncML response MUST match the order of the corresponding commands in the SyncML request.

- The Item (section 2.2.5.2) element type is optional and can be present multiple times as required. Item contains additional information about the status condition, such as the SyncML command. When multiple Item (section 2.2.5.2) elements are specified in a command, if the status codes for all Items are not identical, a unique **Status** element MUST be returned for each Item. If all status codes are identical, the same **Status** element MAY be returned for all Items.
- **Status** MUST be returned for the SyncHdr (section 2.2.4.2) and MUST be the first **Status** element in the SyncBody of the response. Even in the case where **Status** elements for a previous request span multiple messages and responses, the **Status** in the SyncHdr MUST be the first **Status** element in the SyncBody followed by other **Status** elements and/or remaining **Status** elements for previous requests. However, when a client creates a message containing only a successful **Status** in a SyncHdr, the entire message MUST NOT be sent. A server MUST send this message.
- The CmdID (section 2.2.3.2) element type specifies the unique identifier for the SyncML message for the command.
- The MsgRef (section 2.2.3.7) element type specifies the MsgID (section 2.2.3.6) for the associated **SyncML request** from the server.
- The CmdRef element type MUST be present and specifies the CmdID for the associated **SyncML request** from the server. When CmdRef is zero, **Status** is a status code for the SyncHdr of the SyncML message referenced by the command corresponding to the **Status**.
- The Cmd (section 2.2.3.1) element type specifies the name of the SyncML command associated with the **SyncML request**. When CmdRef is "0", Cmd can also be set to "SyncHdr".
- The SourceRef (section 2.2.3.10) and TargetRef (section 2.2.3.12) elements are used to identify the Item to which a status code applies. When returning a single **Status** for a command, the SourceRef and TargetRef elements MUST NOT be specified in the **Status**.
- TargetRef is an optional element that specifies the target addresses from the corresponding command. When the Item element of the corresponding command includes a Target (section 2.2.3.11) element, the value of Item. Target MAY be copied into the **Status.TargetRef** element. When more than one TargetRef element is specified, the request status code applies to all TargetRef elements. If the request status code is applicable to all Items specified in the associated request command, TargetRef MUST NOT be specified. When **Status** corresponds to a command that contains a single Item, TargetRef MAY be omitted to minimize message size.
- SourceRef is an optional element that specifies the source address from the corresponding command. When the Item element of the corresponding command includes a Source (section 2.2.3.9) element, the value of Item. Source MAY be copied into the **Status.SourceRef** element. When more than one SourceRef element is specified, the request status code applies to all SourceRef elements. If the request status code is applicable to all Items specified in the associated request command, SourceRef MUST NOT be specified.
- The Data (section 2.2.5.1) element type specifies the request status code type. Status codes are specified in [OMA-SyncMLRP1.2.2] section 10.
- MDM permits a **Status** to be issued against another **Status** (or, **Status** on a **Status**). While this case is not usually encountered, there are extreme cases where this feature is necessary. For example, if a server returns a (401) Unauthorized status code with a request for an authentication scheme that is not supported by the client, the client might use a (406) Optional feature unsupported code to notify the server that that requested authentication scheme is not supported and negotiate an authentication scheme that it does support. SyncML servers and SyncML clients that do not support this use case are not required to provide further response to the SyncML entity that is issuing the **Status** on a **Status**.

Content Model: (CmdID, MsgRef, CmdRef, Cmd, Data, Item?+, SourceRef, TargetRef)

Attributes: None.

2.2.7 Protocol Command Elements

Protocol command element types supply the SyncML commands implemented in MDM.

2.2.7.1 Add

The **Add** element specifies the SyncML command to add data items to a data collection. The element has the following syntax:

```
<Add>(CmdID, Meta?, Item+)</Add>
```

Parent Elements: Atomic (section 2.2.7.3), SyncBody (section 2.2.4.3)

Restrictions: The CmdID (section 2.2.3.2) element type is required and specifies the unique identifier for the SyncML message for the command.

- The Meta (section 2.2.5.3) element is optional. When Meta is present, it specifies the meta-information to be used for the command.
- One or more Item (section 2.2.5.2) element types **MUST** be specified. The **Item** elements contain the data items to add to the data collection.

Content Model: (CmdID, Meta?, Item+)

Attributes: None.

2.2.7.2 Alert

The **Alert** element specifies the SyncML command to send custom content information to the recipient. **Alert** provides a mechanism for communicating content information, such as state information or notifications to an application on the recipient device. Use of the **Alert** command also provides a standard method for specifying non-standard extended commands beyond those defined in this document.

The following alert types are supported:

- 1200
- 1201
- 1223
- 1222<7>
- 1224
- 1225
- 1226

The element has the following syntax:

```
<Alert>(CmdID, Data)</Alert>
```

Parent Elements: Atomic (section 2.2.7.3), SyncBody (section 2.2.4.3)

Restrictions: The CmdID (section 2.2.3.2) element type is required and specifies the unique identifier for the SyncML message for the command.

- The Data (section 2.2.5.1) element specifies the custom content to send to the recipient.

Content Model: (CmdID, Data)

Attributes: None.

2.2.7.3 Atomic

The **Atomic** element specifies the SyncML command to request that subordinate commands be executed as a set or not at all. The element has the following syntax:

```
<Atomic>(CmdID, Meta?, (Add | Delete | Atomic | Replace | Get | Exec)+)</Atomic>
```

Parent Elements: SyncBody (section 2.2.4.3)

Restrictions: The CmdID (section 2.2.3.2) element type is required and specifies the unique identifier for the command in the SyncML message.

- The Meta (section 2.2.5.3) element is optional. When Meta is present, it specifies meta-information to be used for the command. The scope of the meta-information is limited to the command.
- One or more sets of subordinate commands to be executed are specified as a series of one or more of the following commands: Add (section 2.2.7.1), Delete (section 2.2.7.4), **Atomic**, Replace (section 2.2.7.7), Get (section 2.2.7.6), and Exec (section 2.2.7.5). Note that a particular command can be specified multiple times to achieve execution of contained commands. For example:

```
<Atomic>(CmdID, Meta, (Add,Get), (Delete,Replace), (Add,Exec))</Atomic>
```

Content Model: (CmdID, Meta?, (Add| Delete | **Atomic** | Replace | Get | Exec)+)

Attributes: None.

2.2.7.4 Delete

The **Delete** element specifies the SyncML command to delete data items from a data collection. The element has the following syntax:

```
<Delete>(CmdID, Meta?, Item+)</Delete>
```

Parent Elements: Atomic (section 2.2.7.3), SyncBody (section 2.2.4.3)

Restrictions: The CmdID (section 2.2.3.2) element type is required and specifies the unique identifier for the command in the SyncML message.

- The Meta (section 2.2.5.3) element is optional. When Meta is present, it specifies the meta-information to be used for the command.
- One or more Item (section 2.2.5.2) element types **MUST** be specified. The Item elements contain the data items to delete from the data collection.

Content Model: (CmdID, Meta?, Item+)

Attributes: None.

2.2.7.5 Exec

The **Exec** element specifies the WMI class method to execute on the recipient's device. The element has the following syntax:

```
<Exec>(CmdID, Meta?, Item)</Exec>
```

Parent Elements: SyncBody (section 2.2.4.3), Atomic (section 2.2.7.3)

Restrictions: The CmdID (section 2.2.3.2) element type is required and specifies the unique identifier for the command in the SyncML message.

- The Meta (section 2.2.5.3) element is optional. When Meta (section 2.2.5.3) is present, it specifies the meta-information to be used for the command.
- The Item (section 2.2.5.2) element type specifies the WMI class method to execute on the recipient's device.

Content Model: (CmdID, Meta?, Item)

Attributes: None.

2.2.7.6 Get

The **Get** element specifies the SyncML command to retrieve data from the recipient. The element has the following syntax:

```
<Get>(CmdID, Meta?, Item+)</Get>
```

Parent Elements: SyncBody (section 2.2.4.3), Atomic (section 2.2.7.3)

Restrictions: The CmdID (section 2.2.3.2) element type is required and specifies the unique identifier for the command in the SyncML message.

- The Meta (section 2.2.5.3) element is optional. When Meta is present, it specifies the meta-information to be used for the command.
- One or more Item (section 2.2.5.2) element types **MUST** be specified. The Item elements contain the data items to retrieve from the recipient.

Content Model: (CmdID, Meta?, Item+)

Attributes: None.

2.2.7.7 Replace

The **Replace** element specifies the SyncML command to replace data items. The element has the following syntax:

```
<Replace>(CmdID, Meta?, Item+)</Replace>
```


Parent Elements: Atomic (section 2.2.7.3), SyncBody (section 2.2.4.3)

Restrictions: The CmdID (section 2.2.3.2) element type is required and specifies the unique identifier for the command in the SyncML message.

- The Meta (section 2.2.5.3) element is optional. When Meta is present, it specifies the meta-information to be used for the command.
- One or more Item (section 2.2.5.2) element types **MUST** be specified. The Item elements contain the data items to replace.

Content Model: (CmdID, Meta?, Item+)

Attributes: None.

2.2.7.8 Results

The **Results** element specifies the SyncML command to return the results of a Get (section 2.2.7.6) command. The element has the following syntax:

```
<Results>(CmdID, MsgRef?, CmdRef, Cmd, Meta?, Item+)</Results>
```

Parent Elements: SyncBody (section 2.2.4.3)

Restrictions: The CmdID (section 2.2.3.2) element type is required and specifies the unique identifier for the command in the SyncML message.

- The MsgRef (section 2.2.3.7) element is optional. When MsgRef is present, it specifies the MsgID of the associated SyncML request from the originator. When MsgRef is not present in a **Results** element type, MsgRef **MUST** be processed as having a value of "1".
- The CmdRef (section 2.2.3.3) element type specifies the CmdID of the associated SyncML request from the originator. When CmdRef is not present in a **Results** element type, the response status code is associated with a CmdID value of "1".
- The Cmd (section 2.2.3.1) element type specifies the Cmd of the associated SyncML request from the originator.
- One or more Item (section 2.2.5.2) element types **MUST** be specified to contain the results.
- The Source (section 2.2.3.9) element specified within the Item element **SHOULD** be a relative URI corresponding to the Get (section 3.1.5.1.6) command sent by the originator.
- The LocURI (section 2.2.3.5) element specified within the Item element **SHOULD** be a property corresponding to the **Get** command sent by the originator.
- The Data (section 2.2.5.1) element specified within the Item element **SHOULD** be the value for the property specified in the LocURI element.
- The Meta (section 2.2.5.3) element is optional. When Meta is present, it specifies the meta-information to be used for the command. For example, the common media type or format for all the items can be specified. The scope of the meta-information is limited to the command.

Content Model: (CmdID, MsgRef, CmdRef, Cmd, Meta?, Item+)

Attributes: None.

3 Protocol Details

MDM is based on a subset of the OMA-DM protocol (OMA-TS-DM_Protocol-V1_2_1-20080617-A) [OMA-DMP1.2.1]. SyncML messages issued by the client to the server and from the server to the client are defined in section 3.1.5 and are a subset of the SyncML messages defined in the SyncML Representation Protocol (OMA-TS-SyncML-RepPro-V1_2_2-20090724-A) [OMA-SyncMLRP1.2.2]. MDM does not modify or extend any elements defined in [OMA-SyncMLRP1.2.2].

Device Management Session

As noted earlier, MDM is a client/server protocol. The client device **MUST** establish a device management session with the server by supporting the **Package 1: Initialization from Client to Server** method defined in [OMA-DMP1.2.1] section 8.3.

After a session has been established, the server **MAY** issue SyncML commands indicating operations to perform against WMI classes on the client device.

The client always initiates the conversation by transmitting SyncML messages to the server via an HTTP POST. The server response to client commands, as well as other commands issued to the client, are contained in the HTTP response associated to the POST request.

An example of a short OMA-DM session is shown in the following figure.

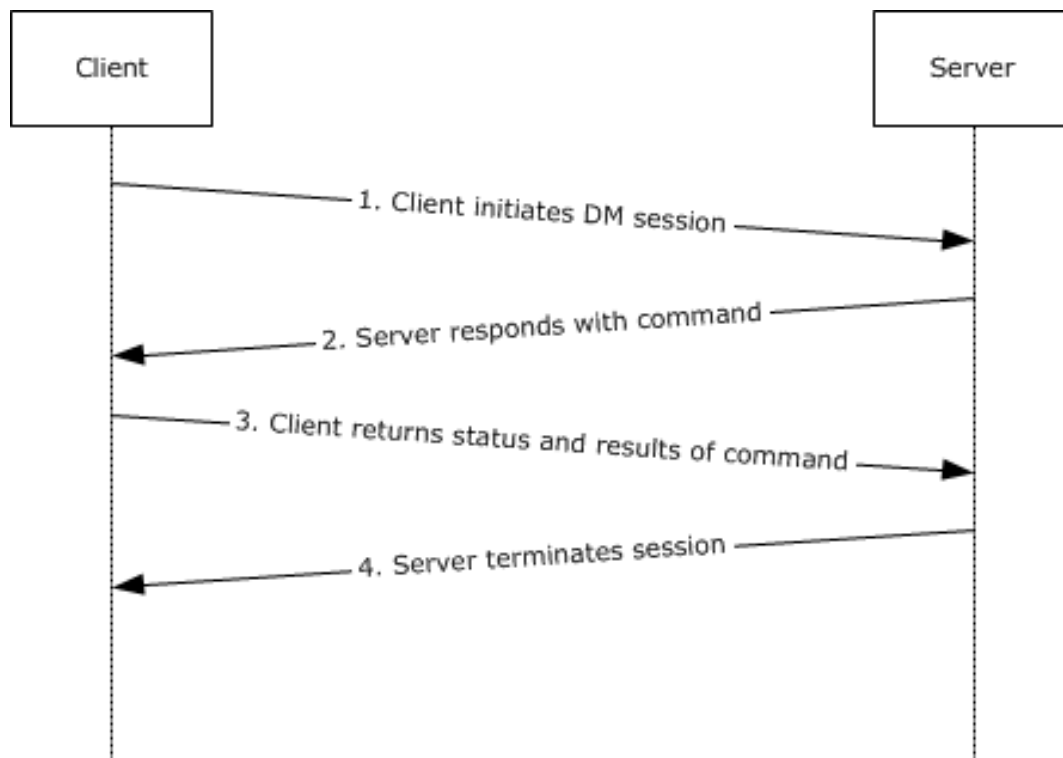


Figure 2: Example of an OMA-DM session

SyncML Message Document

As described in section 2.2.2, a SyncML message is a well-formed XML document. OMA-DM commands are transmitted between the server and the client device within SyncML messages (or, within XML documents). A SyncML message **MUST** contain a SyncHdr (section 2.2.4.2) element and **MAY** contain a

SyncBody (section 2.2.4.3) element. A SyncML message MAY contain a SyncML command (see section 3.1.5).

The structure and content of a SyncML message is defined in section 2.2.2 and is a subset of the SyncML message definition specified in [OMA-SyncMLRP1.2.2]. Each message is composed of a header specified by the SyncHdr (section 2.2.4.2) element, and a message body specified by the SyncBody (section 2.2.4.3) element.

The following example demonstrates the general structure of a SyncML message document issued by the server (the Source (section 2.2.3.9)) to a specified client (the Target (section 2.2.3.11)).

```
<SyncML xmlns='SYNCML:SYNCML1.2'>
  <SyncHdr>
    <VerDTD>1.2</VerDTD>
    <VerProto>DM/1.2</VerProto>
    <SessionID>1</SessionID>
    <MsgID>1</MsgID>
    <Target>
      <LocURI>{unique device ID}</LocURI>
    </Target>
    <Source>
      <LocURI>https://contoso.com/management-server</LocURI>
    </Source>
  </SyncHdr>
  <SyncBody>
    <!-- Query for the device OS software version -->
    <Get>
      <CmdID>2</CmdID>
      <Item>
        <Target>
          <LocURI>./DevDetail/SwV</LocURI>
        </Target>
      </Item>
    </Get>
    <Final />
  </SyncBody>
</SyncML>
```

The commands that MAY be issued by a requester are specified in section 3.1.5.1.

The commands that MAY be issued in response to a request are specified in section 3.1.5.2.

3.1 Common Details

3.1.1 Abstract Data Model

None.

3.1.2 Timers

None.

3.1.3 Initialization

None.

3.1.4 Higher-Layer Triggered Events

The DMClient CSP supports the ability to configure push-initiated device management sessions. Using the Windows Notification Services (WNS), a management server can request a device to establish a management session with the server through a push notification. A device is configured to support push by the management server by providing the device with a Package Family Name. Once the device is configured, it registers a persistent connection with the WNS.

To initiate a device management session, the management server must first authenticate with WNS using its SID and client secret. Once authenticated, the server receives a token that it can use to initiate a raw push notification for any ChannelURI. When the management server wants to initiate a device management session with a device, it can utilize its token and the device ChannelURI and begin communicating with the device.

For more information about DMClient CSP, see [MS-MDE2]. For more information on the Windows Notification Service, see [MSDN-WPNS].

3.1.5 Message Processing Events and Sequencing Rules

3.1.5.1 SyncML Request Commands

The following sections specify the request commands for the SyncML message.

3.1.5.1.1 Add

The **Add** command is used by the originator to request that data elements supplied by the originator be added to data items that are accessible to the recipient.

The following XML snippet shows example usage of the **Add** command. The syntax for the **Add** element type is specified in section 2.2.7.1.

```
<SyncBody>
  <Add>
    <CmdID>1</CmdID>
    <Item>
      <Target>
        <LocURI>./Vendor/MSFT/WiFi/Profile/MyNetwork/ProxyVendor/
          MSFT/WiFi/Profile/MyNetwork/Proxy</LocURI>
      </Target>
      <Meta>
        <Format xmlns="syncml:metinf">chr</Format>
      </Meta>
      <Data>test:80</Data>
    </Item>
  </Add>
  ...
</SyncBody>
```

3.1.5.1.2 Alert

The **Alert** command is used by the originator to send custom content information to the recipient. The client or originator **MUST** send the **Alert** command as part of the SyncML device management session initialization message.

The following XML snippet shows example usage of the **Alert** command. The syntax for the **Alert** element type is specified in section 2.2.7.2.

```
<SyncBody>
```

```

<Alert>
  <CmdID>1</CmdID>
  <Data>1201</Data> <!-- client-initiated session -->
</Alert>
...
</SyncBody>

```

No classes are specified for the **Alert** command.

3.1.5.1.3 Atomic

The **Atomic** command is used by the client to start initialization of a session. If execution fails for any of the commands contained within the atomic unit, all previously executed commands within the unit **MUST** be rolled back to their previous state. All commands within the atomic unit **MUST** be valid for any of the commands within the unit to be executed.

The following XML snippet shows example usage of the **Atomic** command. In the example, the originator issues two Replace (section 3.1.5.1.7) commands inside of the **Atomic** command. The syntax for the **Atomic** element type is specified in section 2.2.7.3.

```

<SyncBody>
  <Atomic>
    <CmdID>10</CmdID>
    <Replace>
      <CmdID>8</CmdID>
      <Item>
        <Target>
          <LocURI>./cimv2/MDM_ConfigSetting/MDM_ConfigSetting.
            SettingName=%22UnEnrollOnCertExpiry%22/SettingValue</LocURI>
        </Target>
        <Data>true</Data>
      </Item>
    </Replace>
    <Replace>
      <CmdID>9</CmdID>
      <Item>
        <Target>
          <LocURI>./cimv2/MDM_Restrictions/MDM_Restrictions.
            Key=%221%22/DataRoamingEnabled</LocURI>
        </Target>
        <Data>true</Data>
      </Item>
    </Replace>
  </Atomic>
  ...
</SyncBody>

```

No classes are specified for the **Atomic** command. Valid classes for the commands specified within an atomic unit are specified in the definition for each command in this section. For example, the valid classes for the Delete command are as specified in the definition for the Delete command in section 3.1.5.1.4.

3.1.5.1.4 Delete

The **Delete** command is used by the originator to request that data elements accessible to the recipient be deleted. The target location URI contains the **resource** to delete.

The following XML snippet shows example usage of the Delete command. The syntax for the Delete element type is specified in section 2.2.7.4.

```

<SyncBody>

```

```

<Delete>
  <CmdID>1</CmdID>
  <Item>
    <Target>
      <LocURI>./Vendor/MSFT/WiFi/Profile/MyNetwork/ProxyVendor/MSFT/WiFi/Profile/
        MyNetwork/Proxy</LocURI>
    </Target>
  </Item>
</Delete>
...
</SyncBody>

```

3.1.5.1.5 Exec

The **Exec** command is used by the originator to target a remote action. The target LocURI (section 2.2.3.5) element contains the node to invoke.

The Data (section 2.2.5.1) element contains the Exec-specific parameters.

The following XML snippet shows example usage of the **Exec** command. In the example, the originator calls the SetValues static method on the MDM_EASPolicy WMI class to set the *MinPasswordLength* parameter to a value of 8. The syntax for the **Exec** element type is specified in section 2.2.7.5.

```

<SyncBody>
  <Exec>
    <CmdID>11</CmdID>
    <Item>
      <Target>
        <LocURI>./cimv2/MDM_EASPolicy/MDM_EASPolicy.
          Key=%221%22/Exec=SetValues
        </LocURI>
      </Target>
      <Meta>
        <Format xmlns="syncml:metinf">chr</Format>
        <Type xmlns="syncml:metinf">text/plain</Type>
      </Meta>
      <Data>NamedValuesList=MinPasswordLength,8;</Data>
    </Item>
  </Exec>
  ...
</SyncBody>

```

3.1.5.1.6 Get

The **Get** command is used by the originator to request data elements from the recipient. The **Get** command can include the resetting of any meta-information that the recipient maintains about the data element or data collection.

Get commands are issued by the server to the client to retrieve property information, such as processor architecture. The LocURI (section 2.2.3.5) element contains the class/property which the **Get** command is specified against. Multiple **Get** commands, each with a unique CmdID (section 2.2.3.2), MAY exist in a single message. For each **Get** command issued by the server, the client MUST respond with Status (section 2.2.6.1) command. If the **Get** command completes successfully with the result of 200, the client MUST also respond with a Results (section 2.2.7.8) command.

The following XML snippet shows example usage of the **Get** command. The syntax for the **Get** element type is specified in section 2.2.7.6.

```

<SyncBody>
  <Get>
    <CmdID>1</CmdID>

```

```

    <Item>
      <Target>
        <LocURI>./DevDetail/SwV</LocURI>
      </Target>
    </Item>
  </Get>
  ...
</SyncBody>

```

3.1.5.1.7 Replace

The **Replace** command is used by the originator to request that data elements accessible to the recipient be replaced. The **Replace** command makes a complete replacement of the specified data elements. If a specified element does not already exist on the recipient, an error is returned to the originator.

The following XML snippet shows example usage of the **Replace** command. The syntax for the **Replace** element type is specified in section 2.2.7.8.

```

<SyncBody>
  <Replace>
    <CmdID>8</CmdID>
    <Item>
      <Target>
        <LocURI>./Vendor/MSFT/WiFi/Profile/MyNetwork/ProxyVendor/MSFT/WiFi/Profile
          /MyNetwork/Proxy</LocURI>
      </Target>
      <Data>test:8080</Data>
    </Item>
  </Replace>
  ...
</SyncBody>

```

3.1.5.2 SyncML Response Commands

The following sections specify the response commands for the SyncML message.

3.1.5.2.1 Status

The **Status** response command MUST be returned by the client in response to any command issued by the server. Multiple **Status** response commands, each with a unique CmdID (section 2.2.3.2), MAY exist in a single message.

The following XML snippet shows example usage of the **Status** response command. The syntax for the **Status** element type is specified in section 2.2.6.1.

```

<SyncBody>
  <Status>
    <CmdID>1</CmdID>
    <MsgRef>1</MsgRef>
    <CmdRef>5</CmdRef>
    <Cmd>Get</Cmd>
    <Data>200</Data>
  </Status>
  ...
</SyncBody>

```

3.1.5.2.2 Results

The **Results** response command MUST be returned by the recipient in response to each successful Get (section 3.1.5.1.6) command issued by the originator. Multiple **Results** response commands, each with a unique CmdID (section 2.2.3.2), MAY exist in a single SyncBody (section 2.2.4.3) element.

The following XML snippet shows example usage of the **Results** response command. The syntax for the **Results** element type is specified in section 2.2.7.8.

```
<SyncBody>
  <Results>
    <CmdID>1</CmdID>
    <MsgRef>1</MsgRef>
    <CmdRef>5</CmdRef>
    <Cmd>Get</Cmd>
    <Item>
      <Source>
        <LocURI> Vendor/MSFT/WiFi/Profile/MyNetwork/ProxyVendor/MSFT/WiFi/Profile
          /MyNetwork/Proxy</LocURI>
      </Source>
      <Meta>
        <Format xmlns="syncml:metinf">chr</Format>
      </Meta>
      <Data>test:8080</Data>
    </Item>
  </Results>
  ...
</SyncBody>
```

3.1.6 Timer Events

None.

3.1.7 Other Local Events

Access Control List (ACL), a mandatory requirement specified in OMA Device Management Tree and Description [OMA-TSDM] , is not supported in MDM.

4 Protocol Examples

The following example is a complete message exchange between a client and server.

For more information about MDM provider classes, see [MSDN-MDMSetProv].

For more information about configuration service providers, see [MSDN-CSPRef].

```
// The client issues a DM session initialization SyncML message to
// the management server. The message includes an Alert command
// and a Replace command along with information about the device.

<SyncML xmlns="SYNML:SYNML1.2">

  <SyncHdr>
    <VerDTD>1.2</VerDTD>
    <VerProto>DM/1.2</VerProto>
    <SessionID>1</SessionID>
    <MsgID>1</MsgID>
    <Target>
      <LocURI>https://contoso.com/management-server</LocURI>
    </Target>
    <Source>
      <LocURI>{unique device id}</LocURI>
    </Source>
  </SyncHdr>

  <SyncBody>
    <Alert>
      <CmdID>2</CmdID>
      <Data>1224</Data>
      <Item>
        <Meta>
          <Type xmlns="syncml:metinf">com.microsoft/MDM/LoginStatus</Type>
        </Meta>
        <Data>user</Data>
      </Item>
    </Alert>
    <Replace>
      <CmdID>3</CmdID>
      <Item>
        <Source>
          <LocURI>./DevInfo/DevId</LocURI>
        </Source>
        <Data>{unique device id}</Data>
      </Item>
      <Item>
        <Source>
          <LocURI>./DevInfo/Man</LocURI>
        </Source>
        <Data>Microsoft Corporation</Data>
      </Item>
      <Item>
        <Source>
          <LocURI>./DevInfo/Mod</LocURI>
        </Source>
        <Data>{operating system description}</Data>
      </Item>
      <Item>
        <Source>
          <LocURI>./DevInfo/DmV</LocURI>
        </Source>
        <Data>1.3</Data>
      </Item>
      <Item>
        <Source>

```

```

        <LocURI>./DevInfo/Lang</LocURI>
    </Source>
    <Data>en-US</Data>
</Item>
</Replace>
<Final />
</SyncBody>
</SyncML>

// The server responds with the required Status command for the SyncHdr and
// Status commands for the requested Alert and Replace commands. The server
// requests more information from the client with a series of Get commands.

<?xml version="1.0" encoding="utf-8" ?>
<SyncML xmlns="SYNCML:SYNCML1.2">

    <SyncHdr>
        <VerDTD>1.2</VerDTD>
        <VerProto>DM/1.2</VerProto>
        <SessionID>1</SessionID>
        <MsgID>1</MsgID>
        <Target>
            <LocURI>{unique device id}</LocURI>
        </Target>
        <Source>
            <LocURI>https://contoso.com/management-server</LocURI>
        </Source>
    </SyncHdr>

    <SyncBody>
        <Status>
            <CmdID>1</CmdID>
            <MsgRef>1</MsgRef>
            <CmdRef>0</CmdRef>
            <Cmd>SyncHdr</Cmd>
            <Data>200</Data>
        </Status>

        <!-- The server issues Get commands on two nodes -->

        <Get>
            <CmdID>4</CmdID>
            <Item>
                <Target>
                    <LocURI>./DevDetail/SwV</LocURI>
                </Target>
            </Item>
        </Get>
        <Get>
            <CmdID>5</CmdID>
            <Item>
                <Target>
                    <LocURI>./ DevDetail/HwV</LocURI>
                </Target>
            </Item>
        </Get>
        <Final />
    </SyncBody>
</SyncML>

// The client responds with a Status and Results command for each
// of the Get commands issued by the server.

<SyncML xmlns="SYNCML:SYNCML1.2">

    <SyncHdr>
        <VerDTD>1.2</VerDTD>
        <VerProto>DM/1.2</VerProto>
        <SessionID>1</SessionID>
        <MsgID>2</MsgID>

```

```

<Target>
  <LocURI>https://contoso.com/management-server</LocURI>
</Target>
<Source>
  <LocURI>{unique device id}</LocURI>
</Source>
</SyncHdr>

<SyncBody>
  <Status>
    <CmdID>1</CmdID>
    <MsgRef>1</MsgRef>
    <CmdRef>0</CmdRef>
    <Cmd>SyncHdr</Cmd>
    <Data>200</Data>
  </Status>
  <Status>
    <CmdID>2</CmdID>
    <MsgRef>1</MsgRef>
    <CmdRef>4</CmdRef>
    <Cmd>Get</Cmd>
    <Data>200</Data>
  </Status>
  <Status>
    <CmdID>3</CmdID>
    <MsgRef>1</MsgRef>
    <CmdRef>5</CmdRef>
    <Cmd>Get</Cmd>
    <Data>200</Data>
  </Status>
  <Results>
    <CmdID>4</CmdID>
    <MsgRef>1</MsgRef>
    <CmdRef>4</CmdRef>
    <Cmd>Get</Cmd>
    <Item>
      <Source>
        <LocURI>./DevDetail/SwV</LocURI>
      </Source>
      <Meta>
        <Format xmlns="syncml:metinf">chr</Format>
      </Meta>
      <Data>[software version returned here]</Data>
    </Item>
  </Results>
  <Results>
    <CmdID>5</CmdID>
    <MsgRef>1</MsgRef>
    <CmdRef>5</CmdRef>
    <Cmd>Get</Cmd>
    <Item>
      <Source>
        <LocURI>./DevDetail/HwV</LocURI>
      </Source>
      <!-- Class instance - opaque to the server -->
      <Data>[hardware version returned here]</Data>
    </Item>
  </Results>
  <Final />
</SyncBody>
</SyncML>

```

5 Security

5.1 Security Considerations for Implementers

None.

5.2 Index of Security Parameters

None.

6 Appendix A: MSI Application Install

The OMA-DM client contains two hooks: one that can be used to enable an MDM server to initiate an MSI install (Windows Installer) on a device, and another that can be used to query whether an MSI-based application has been installed on a device. To use these hooks, the following two WMI Remote classes are required:

- ./cimv2/mdm/MDM_MsiApplication
- ./cimv2/mdm/MDM_MsiInstallJob

In addition, implementation of specific properties and methods in the WMI Remote classes is left to the discretion of the MDM vendor.

7 Appendix B: Product Behavior

The information in this specification is applicable to the following Microsoft products or supplemental software. References to product versions include released service packs.

- Windows 8.1 operating system
- Windows 10 operating system

Exceptions, if any, are noted below. If a service pack or Quick Fix Engineering (QFE) number appears with the product version, behavior changed in that service pack or QFE. The new behavior also applies to subsequent service packs of the product unless otherwise specified. If a product edition appears with the product version, behavior is different in that product edition.

Unless otherwise specified, any statement of optional behavior in this specification that is prescribed using the terms "SHOULD" or "SHOULD NOT" implies product behavior in accordance with the SHOULD or SHOULD NOT prescription. Unless otherwise specified, the term "MAY" implies that the product does not follow the prescription.

<1> Section 2.1: Not supported in Windows 8.1.

<2> Section 2.1: In Windows 8.1, the user-agent header value is "Enrollment"

<3> Section 2.1: Not supported in Windows 8.1.

<4> Section 2.1: Not supported in Windows 8.1.

<5> Section 2.1: The MDM-GenericAlert header is not supported in Windows 8.1 or Windows 10 v1507 operating system.

<6> Section 2.2.5.3: MaxMsgSize is not supported in the SyncHdr in Windows 8.1 or Windows 10 v1507 for sending large objects to the server.

<7> Section 2.2.7.2: Alert type 1222 for sending large objects to the server is not supported in Windows 8.1 or Windows 10 v1507. For more information about handling large objects, see section 6 and 7 in [OMA-DMP1.2.1].

<8> Section 6: The hooks are available only on x86 SKUs of Windows. Implementation of the hooks on a device is not defined in this document.

8 Change Tracking

~~This section identifies **No table of** changes that were made to this **s available**. The document **is either new or has had no changes** since **theits** last release. Changes are classified as **New, Major, Minor, Editorial, or No change**.~~

~~The revision class **New** means that a new document is being released.~~

~~The revision class **Major** means that the technical content in the document was significantly revised. Major changes affect protocol interoperability or implementation. Examples of major changes are:~~

- ~~•—A document revision that incorporates changes to interoperability requirements or functionality.~~
- ~~•—The removal of a document from the documentation set.~~

~~The revision class **Minor** means that the meaning of the technical content was clarified. Minor changes do not affect protocol interoperability or implementation. Examples of minor changes are updates to clarify ambiguity at the sentence, paragraph, or table level.~~

~~The revision class **Editorial** means that the formatting in the technical content was changed. Editorial changes apply to grammatical, formatting, and style issues.~~

~~The revision class **No change** means that no new technical changes were introduced. Minor editorial and formatting changes may have been made, but the technical content of the document is identical to the last released version.~~

~~Major and minor changes can be described further using the following change types:~~

- ~~•—New content added.~~
- ~~•—Content updated.~~
- ~~•—Content removed.~~
- ~~•—New product behavior note added.~~
- ~~•—Product behavior note updated.~~
- ~~•—Product behavior note removed.~~
- ~~•—New protocol syntax added.~~
- ~~•—Protocol syntax updated.~~
- ~~•—Protocol syntax removed.~~
- ~~•—New content added due to protocol revision.~~
- ~~•—Content updated due to protocol revision.~~
- ~~•—Content removed due to protocol revision.~~
- ~~•—New protocol syntax added due to protocol revision.~~
- ~~•—Protocol syntax updated due to protocol revision.~~
- ~~•—Protocol syntax removed due to protocol revision.~~
- ~~•—Obsolete document removed.~~

~~Editorial changes are always classified with the change type **Editorially updated**.~~

Some important terms used in the change type descriptions are defined as follows:

- **Protocol syntax** refers to data elements (such as packets, structures, enumerations, and methods) as well as interfaces.
- **Protocol revision** refers to changes made to a protocol that affect the bits that are sent over the wire.

The changes made to this document are listed in the following table. For more information, please contact dochelp@microsoft.com.

Section	Tracking number (if applicable) and description	Major change (Y or N)	Change type
2.1 Transport	Updated for Windows 10.	Y	Content update.
2.1 Transport	73068 : Added details on GenericAlert, as specified in [OMA-DMP1.2.1].	Y	Content update.
2.2.5.3 Meta	Updated for Windows 10.	Y	Content update.
2.2.7.2 Alert	Updated for Windows 10.	Y	Content update.
2.2.7.2 Alert	73068 : Added details on GenericAlert, as specified in [OMA-DMP1.2.1].	Y	Content update.
3.1.4 Higher Layer Triggered Events	6602 : Added details of push-initiated device management sessions	Y	New content added.

9 Index

A

Abstract data model 27
Applicability 9

C

Capability negotiation 9
Change tracking 39
Client and server message exchange example 33
Client-server overview 26
Common

- Abstract data model 27
- Higher-layer triggered events 28
- Initialization 27
- Other local events 32
- Timer events 32
- Timers 27

D

Data 19
Data model 27

E

Elements 19

- Data 19
- Item 19
- Meta 20

Example - client and server message exchange 33

F

Fields - vendor-extensible 9

G

Glossary 5

H

Higher-layer triggered events 28

I

Implementer - security considerations 36
Index of security parameters 36
Informative references 6
Initialization 27
Introduction 5
Item 19

L

Local events 32

M

Messages

- command element types 22
- common element types 13
- data description elements 19
- message container elements 18
- namespaces 12
- protocol management support 20
- SyncML message 12
- transport 11

Meta 20

MSI Installer – Appendix 37

N

- Namespaces 12
- Normative references 5

O

- Overview (synopsis) 7

P

- Parameters - security index 36
- Preconditions 9
- Prerequisites 9
- Product behavior 38
- Protocol Details
 - overview 26

R

- References
 - informative 6
 - normative 5
- Relationship to other protocols 8

S

- Security
 - implementer considerations 36
 - parameter index 36
- Server-client overview 26
- Standards assignments 10
- SyncML
 - request commands 28
 - response commands 31

T

- Timer events 32
- Timers 27
- Tracking changes 39
- Transport 11
 - elements 19
 - namespaces 12

V

- Vendor-extensible fields 9
- Versioning 9